

## Hallcraig Dental Care Patient Information Leaflet

### Practice Details

Hallcraig Dental Care  
21 Hallcraig street  
Airdrie  
ML6 6AH

Tel: 01236 749756

Email: [hallcraigdentalcare@gmail.com](mailto:hallcraigdentalcare@gmail.com)  
[www.facebook.com/hallcraigdentalcare](https://www.facebook.com/hallcraigdentalcare)  
[www.hallcraigdentalcare.co.uk](http://www.hallcraigdentalcare.co.uk)

### Welcome

Hallcraig Dental Care offers a full range of NHS and private dental services for you and your family and aims to achieve the highest standards possible. Among the services we can provide are: check ups, preventive advice, hygiene and teeth cleaning services, routine restorations, root canal treatments, crowns, bridges, veneers and dentures. Giving you regular dental advice to help you take care of your teeth and gums should reduce the need for dental treatment.

We also offer intravenous sedation to help nervous patients who are anxious about receiving dental treatment.

### New Patients

We provide dental care for adults and children under the NHS . We also offer a variety of private treatments that are not available on the NHS . Please contact a member of our reception team who will assist you with price lists. If you wish to register with this practice, please contact our receptionist, who will make an appointment for a new patient dental check. Please also inform them if you are a nervous patient as we are very caring and offer services which can help you with your dental phobia.



## Staff – The Dental Team



### Dentists:

Dr Lindsay Gibson BDS (female).  
Practice Owner and Principal Dentist.  
GDC number 113419.  
Registration July 2007, Dundee.

Dr Ian Miller BDS (male).  
Full Time Associate Dentist.  
GDC number 191129.  
Registration July 2010, Dundee.

Dr Malcolm McFadzean BDS (male).  
Full time Associate Dentist.  
GDC number 227244.  
Registration June 2012, Glasgow.  
Aberdeen.

Dr Ryan Jenkins BDS (male).  
Part Time Associate Dentist.  
GDC number 271044.  
Registration June 2017,

Dr Scott Agar BDS (male).  
Full Time Dentist.  
GDC number 283867.  
Registration June 2019, Glasgow.

### Dental Nurses:

Stefanie Smith (female), Qualified Dental Nurse, GDC number 186613.  
Gemma Mills (female), Qualified Dental Nurse, GDC number 279376.  
Sarah Hamilton (female), Qualified Dental Nurse, GDC number 272277.  
Caitlyn Brown (female), Qualified Dental Nurse, GDC number 270076.  
Stephanie Beales (female), Qualified Dental Nurse, GDC number 275751  
Jodie Ramsey (female), Trainee Dental Nurse.

### Reception Staff:

Donna Dunsmore (female).

There is no dental therapist or hygienist available at the practice.

## Opening Hours

Monday 9.00am – 7.00pm

Tuesday 9.00am – 5.00pm

Wednesday 9.00am – 5.00pm

Thursday 9.00pm – 5.00pm

Friday 9.00am – 5.00pm

Dr Ian Miller, Dr Malcolm McFadzean and Dr Scott Agar provide late night appointments on Monday evenings between 5pm and 7pm.

## Appointments

Telephone reception on 01236 749756 or call in person to make an appointment.

You will receive appointments for regular check-ups via text reminder or via letter in post. You will be provided only one reminder.

You will receive a text message reminder of your dental appointment 2 days before the date of your appointment.

If you are unable to keep an appointment, please give us at least 24 hours' notice. Please note that if you miss an appointment, without providing prior notice, a charge will be made. The practice can provide a cancellation policy document on charges.

## Emergency and Out-Of-Hours Care

If you have a dental emergency telephone reception, where possible, during opening hours. You will then be given an appointment in a time-frame that is appropriate to your needs. If you are deemed to require emergency care, you will be given advice to help manage the symptoms and you will be seen within 24 hours. If you have a dental emergency when the practice is not open, telephone reception and a recorded message will give details of our out-of-hours' service. Advice can be given over the phone by contacting NHS24 on 111. Weekend emergencies may be given an appointment at Wishaw General Hospital via NHS24 if deemed appropriate.

## Care and Treatment

- Preventative treatments including examinations, radiographs, oral hygiene advice, scale and polish, gum treatments and mouthguards.

- Restorative treatments including amalgam fillings (silver), composite fillings (white), crowns, bridges, veneers, root canal fillings & restorations on implants (once implant placed).
- Prosthetics (dentures) both NHS and Private, acrylic and cobalt chrome.
- Cosmetic dentistry including tooth whitening (over 18), white fillings, and metal free crowns, bridges and veneers.

## Charges

Any treatment offered (either NHS or private) will be estimated, discussed and agreed with you in advance.

Private patients can choose to opt for finance payment plan that allows you to spread the cost of your dental care. Ask at reception for more details.

Charges for common procedures are as follows (guidelines only):

- X-rays, from £2.88
- Scale and polish, £11.40
- Silver filling, from £7.76
- White fillings from £80.00
- Crown, from £112.60
- Root Canal Treatment, from £41.96
- Surgical Treatment, varies according to work needed

Payment can be made by cash, debit card or credit card.

If you are in receipt of benefits you may be entitled to free NHS dental treatment or with HC3 be assisted in paying your dental charges. Qualifying benefits are:

- Under 18
- 18 and in full time education
- Expecting a baby
- Had a baby in the last 12 months
- Tax credit with NHS exemption certificate
- Income related job seekers allowance
- Pension credit guaranteed credit
- Income related employment support allowance
- Universal Credit

If you qualify for free dental treatment at each check-up appointment you must bring along proof of exemption.



Interpreting services can be arranged via our reception team who can book an approved interpreter to facilitate your dental treatment for any patients who needs assistance with English.

## **Access and Facilities**

The practice has no designated parking there is on street parking for disabled badge holders for a number of hours. Situated 200 yards away is a multi-storey car park where patients can park free of charge. There is a ground floor level surgery for disabled persons' use. Suitable corridors and doors. If you have any concerns about accessing our services telephone for advice.

We have a toilet adapted for use by disabled people.

We also have a children's play area with books and simple toys; this is not supervised and parents are responsible for their own children.

## **Directions**

The Practice is located on Hallcraig Street in Airdrie town centre, beside St. Andrew's Hospice Shop. There are numerous buses which travel in to Airdrie and stop within 5 mins walk of the practice. Airdrie train station is located 10 mins walk away from the practice also.

## **Practice Policies**

The Practice has a number of policies to ensure that we provide the best possible care for our patients. All patient information is processed in line with the Data Protection Act 2018, and is treated with the strictest confidence.

## **Feedback**

We welcome feedback from patients; please contact us with your views, either in person, by post or by email using the practice contact details in this leaflet. We hope that you are happy with the service we provide. However, if you have a complaint please contact our receptionist, who will inform you of our complaints procedure.

This leaflet can be made available in larger print if needed. Please ask our reception team for assistance with this.

NHS Lanarkshire Contact Details:

- NHS Lanarkshire General Enquiry Line: 0300 303 0243



HALLCRAIG  
DENTAL CARE



- NHS Lanarkshire Public Website: [www.nhslanarkshire.org.uk](http://www.nhslanarkshire.org.uk)